



Retail Customer Service

The plate is a fast-paced environment with a focus on high quality food production and quick service. The retail customer service position at **the plate** requires a candidate who is dependable, hardworking & motivated, interested in handcrafted cuisine and genuinely passionate about food and the overall customer experience. **The plate** is open 6 days a week, and produces all of their sweet and savory cuisine in-house. The retail customer service person will work under the general supervision of General Manager, Katie Foley.

Job Duties Include:

- Provide excellent customer service by assisting guests in selecting items, including cross-selling and up-selling
- Effectively merchandise and market products; build eye-catching displays
- Use of basic math skills, and ability to master our point of sale system

Requirements:

- Must love food and sharing delicious experiences with people and have a “Guest-first” mentality
- Have a talent for anticipating and recognizing guest needs
- Must be organized and excellent at multi-tasking
- Fantastic customer service and communication skills
- Possess a positive attitude, the ability to learn fast and work quickly & safely
- Capable of working under direct supervision of our general manager and as part of a team
- A flexible schedule with the ability to work mornings and late afternoons as well as weekends and holidays is required
- Must be dependable and have reliable transportation

Benefits include competitive starting pay, 1 week paid vacation after 1 year of employment. **The Plate** is an Equal Opportunity Employer.